

TERMS OF USE

These Terms of Use (“Terms”) apply to a users’ (“user/your”) access to, and use of the PREMIUM CAR RENTALS bike rental service (“Service”). The Service is operated by , and its subsidiaries, licensees, and affiliated companies (collectively, “PREMIUM CAR RENTALS/We”).

As a condition of using the Services, you agree to be bound by these Terms. By using the Services, you agree to these Terms, as may be updated from time to time. If you do not agree to these Terms, do not book, rent or take possession of the PREMIUM CAR RENTALS Bike vehicles (“Vehicle(s)”) or use the Service. Because these Terms are a legal contract between you and PREMIUM CAR RENTALS, it is important that you review the Terms carefully before availing of the Service. These Terms are not intended to alter in any way or limit the terms or conditions of any other agreement that you may have with PREMIUM CAR RENTALS, including without limitation the privacy policy (“Privacy Policy”).

1. USER ACCOUNT

- In order to use the Service, you are required to provide various information about yourself including your name, email address, address, date of birth and other personal information (“user data”), and are required to be over the age of eighteen (18) years. You agree that any information you provide to PREMIUM CAR RENTALS will always be accurate, correct and up to date. You shall not impersonate someone else or provide account information, an email address or any other information that is not your own.

2. BOOKING, PAYMENT AND CANCELLATION

- All bookings require to be made in advance. At the time of booking, the full fee for the rental of the Vehicle (“RentalFee”) as laid out in the Fee Policy, shall be paid by you.
- Should you wish to cancel your booking, or reduce the period of rental, you are required to do so on the day prior to the date of the booking, at no cost, by sending an email request or over the phone. In the event of cancellation on the date of the scheduled booking, the user shall be liable to pay cancellation costs as under the Fee Policy.
- In the event your wish to extend a reservation, you shall contact PREMIUM CAR RENTALS and put forth your request. Please note that PREMIUM CAR RENTALS is under no obligation to extend your reservation, and may do so only if a) the Vehicle is available for use for the additional period requested; and b) the request to extend is completed prior to the scheduled expiration time of your existing reservation.

3. USER DOCUMENTATION

Prior to receiving possession of the Vehicle, you shall be required to provide the following documents to PREMIUM CAR RENTALS:

- Valid driving license to ride a motor-cycle with/without gear, depending on the Vehicle proposed to be hired, in India;

- Copies of address Proof such as passport/Adhaar Card/Voter ID which shall be obtained by PREMIUM CAR RENTALS' staff at the time of Vehicle pick-up/drop-off.
- In the event the documentation provided by a user is fake or invalid, the same would attract a penalty as detailed under clause 7.
- As a mandatory policy, individual customers who have placed a booking are requested to show one of their original government verified ID proof such as Aaddhar card, Voter ID card, Passport etc., as leverage during vehicle pick-up. No private organization's ID will be accepted for the same. The ID card will be returned at the time of booking completion.

4. PICK-UP AND RETURN OF THE VEHICLE

- The user is required to pick up the Vehicle at the bike station indicated at the time of booking. The user acknowledges that the actual colour, model and number of the Vehicle may vary from that indicated in the booking, however, a similar vehicle shall be provided. The user further acknowledges that due to maintenance activity, delayed return of the Vehicle or similar exigencies, the availability of the Vehicle to the user may be delayed. However, the Vehicle or a similar alternative shall be made available within 1 hour(s).
- Prior to taking possession of the Vehicle, the user is advised to do a brief inspection and the vehicle, so as to point out any defect that may materially affect the usage of the Vehicle. In the event no such damage or defect is pointed out to the PREMIUM CAR RENTALS staff at the time of taking possession, such damage shall be deemed to have been caused during the time the Vehicle was in your possession, and you shall be liable to pay fees towards damage or other applicable fees, and PREMIUM CAR RENTALS Bikes reserves the right to suspend, or terminate your membership. Any scratches beyond one (1) millimeter in width and/or depth and two (2) centimeter in length shall be considered as "damage" for the purpose of this clause, in addition to any other visible or invisible defect, or any defect that affects the normal usage of the Vehicle.
- Should you become aware of any damage or defect subsequent to taking possession that prevents the normal usage of the Vehicle, you shall intimate PREMIUM CAR RENTALS of the same immediately. Similarly, in the event of theft or damage to the Vehicle by a third party, you shall intimate PREMIUM CAR RENTALS immediately.
- You shall return the Vehicle, its key and any other driving accessories provided at the relevant bike station upon the reservation period ending in the same condition as when you took possession, barring usual wear and tear, which shall be at the discretion of PREMIUM CAR RENTALS. In the event the Vehicle is returned past the reservation period, you shall be liable to pay late fees as described in the Fee Policy.
- Upon return, a quality control (QC) report shall be prepared which shall be handed over to the user upon return of the Vehicle.
- PREMIUM CAR RENTALS is not liable for the availability of preferred color of the two-wheeler at the time of booking confirmation. The bike images displayed on the application/website during booking are indicative and are subject to time.

5. USE OF THE VEHICLE AND CONDUCT

- The user warrants that he/she shall use the Vehicle in accordance with all applicable laws including the Motor Vehicles Act, 1988 and all rules framed thereunder, and shall not use the Vehicle for, or carry out while using the Vehicle, any illegal or unlawful activities.
- The user shall be responsible for all charges and costs incurred with respect to the Vehicle for the entire period of the reservation and until the Vehicle is returned in a manner acceptable to PREMIUM CAR RENTALS.
- The user agrees and acknowledges that PREMIUM CAR RENTALS prohibits the use of the Vehicle in the following manner:
 - Seating or accommodating pets on the vehicle;
 - Under the influence of alcohol and/or drugs or other banned substances or consuming tobacco or tobacco products on the vehicle;
 - For or in any kinds of race, contest or competitions, or stunts;
 - Tampering with, disassembling or in any way altering the vehicle or any of its parts without prior authorization from PREMIUM CAR RENTALS on a need basis;
 - Uncommon usage, irresponsible riding methods, overstressing and mishandling the motorcycles causing excessive wear of the vehicle parts and undue damage;
 - To carry unlawful/ hazardous or prohibited material;
 - Using the incorrect fuel for the vehicle;
 - Commercial usage of any type deriving financial benefits;
 - Attaching any external structures to our motorcycles causing damage to the vehicle or other vehicles/human beings/animals coming in contact with it;
 - Any other inappropriate use of the vehicle.
- In the event of any traffic violation by you while using or involving the Vehicle and/or your driving license you shall notify PREMIUM CAR RENTALS of the same immediately. You acknowledge that you shall be liable to pay all fines/penalties associated with such traffic violation (including parking, speeding, riding without a helmet, cutting signals etc.), and PREMIUM CAR RENTALS shall have no responsibility with respect to the same.
- The rental of the Vehicle is a right specific to the user, and cannot be transferred or granted to any third party. In the event the Vehicle is operated by any third party, the same shall amount to a Penalty Event.

6. ACCIDENTS AND BREAKDOWNS

- You understand that while PREMIUM CAR RENTALS ensures that all its vehicles are maintained in the best manner, owing to the nature and amount of use, they may be prone to faults and breakdowns in rare situations. These vehicles are susceptible to breakdown once in a while owing to many uncontrollable situations. All breakdowns or incidents involving a Vehicle

must be intimated to PREMIUM CAR RENTALS immediately, and we shall ensure a mechanic or other professional is assigned to rectify such defect, or a replacement is provided to you.

- In the event of an accident leading to the damage of the Vehicle or any damage or injury to a third party and/or vehicle, you must immediately inform PREMIUM CAR RENTALS and i) fill out an official police report form;ii) provide an accident report to PREMIUM CAR RENTALS in the manner prescribed; and iii) provide the following information to PREMIUM CAR RENTALS:
 - Date, time, and place of accident;
 - The license plate numbers of any other vehicles involved;
 - The names, addresses, and driver's license numbers of the persons involved in the accident, or the name, address, and driver's license number of the owner of the vehicle (if he or she is not the driver);
 - The name, addresses, and phone number of witnesses, passengers, and any other involved persons, where possible.
 - Circumstances of the accident.
- The user shall be responsible for the costs related to the repair, recovery, and loss of use of any Vehicle resulting from any such accident, to the extent that insurance cover does not provide for the same. The user agrees and acknowledges that he/she shall be wholly responsible for all damages and costs arising from his/her failure to comply with these terms.

7. BREACH

- In the event of breach of any of the provisions of this Agreement, the user shall be liable to make good the damage caused to the Vehicle(s) and/or PREMIUM CAR RENTALS due to such breach. In the event of a breach of the provisions of Clause 5, where the breach has criminal consequences, PREMIUM CAR RENTALS reserves the right to initiate appropriate criminal proceedings against the user, and where there are no criminal consequences with respect to such breach, PREMIUM CAR RENTALS shall be at liberty to levy such penalty as decided under the Fee Policy.

8. INDEMNIFICATION

- Despite any provisions of law to the contrary, you agree and acknowledge that any claim, theft, damages, liabilities that may arise during the possession of the Vehicle by you, and any penalty or fine levied due to, or arising out of your possession and/or usage of the Vehicle shall be your own responsibility, and you shall make good the same.
- Despite any provisions of law to the contrary, you shall defend, indemnify, and hold PREMIUM CAR RENTALS and its officers, directors, agents, employees, and consultants harmless for damages, liabilities, claims, losses, costs, demands, suits, actions, and reasonable expenses (including attorneys' fees and settlement costs) arising out of or related to any suits or claims by a third party brought against PREMIUM CAR RENTALS
- regarding any actions or inactions alleged or arising out of the use or possession of the Vehicle by you.

9. TERMINATION

- PREMIUM CAR RENTALS may terminate these Terms, or your access to the Services in the event of a breach of any of the provisions of these Terms by you, with or without prior notice. PREMIUM CAR RENTALS may also stop providing the Services to you, or all users when it is no longer practicable or feasible to do so. Otherwise applicable sections of the Terms shall survive termination. In addition to any termination rights, we reserve the right to enforce and prosecute any violations of these Terms.

10. GOVERNING LAW

- This Agreement shall be governed by the laws of India, and the courts of Vishakhapatnam shall have exclusive jurisdiction with respect to any dispute arising hereunder.

11. DRINK AND DRIVE POLICY

- According to Government Motor Vehicles Act 2016 under Section 185, a motorist caught under the influence of alcohol exceeding the permissible limit which is 30mg of alcohol in 100ml of blood is liable to be charged and the vehicle will be ceased by the City Traffic Police indefinitely. Under this circumstance, the PREMIUM CAR RENTALS user will be charged with the asset cost and downtime period.
- If at any time, the user exhibits any signs of intoxication during bike pick-up, PREMIUM CAR RENTALS is at complete liberty to cancel the booking and no amount will be processed for refund.
- Under a bike cease by City Traffic Police, PREMIUM CAR RENTALS will not be liable for any of the legal procedures set by the Court and the corresponding charges will be undertaken by the user himself. Under no circumstance is PREMIUM CAR RENTALS responsible for aiding the user.
- If found intoxicated at the time of booking completion, the user will be further blocked from using PREMIUM CAR RENTALS services indefinitely.

12. CROSSING STATE BORDER

- If the user intends to cross state borders, he will be liable to cover the state taxes including penalties if charged with. PREMIUM CAR RENTALS will not be held responsible in case the user has been penalized due to lack of state-entry invoice that is obtained after completing payment before entering another state.
- Gearless two-wheelers like Honda Activa and such are strictly prohibited to travel inter-city under any circumstances including medical emergencies, personal issues or more. For any incidence outlined above, the user is liable to pay a penalty amount of ₹300 at the time of two-wheeler return at the corresponding hub-station.

13. MISCELLANEOUS PROVISIONS

- Survival: In the event of termination or expiration of these Terms for any reason, any provisions of these Terms that by their nature should survive termination of these Terms will survive termination of these Terms, unless contrary to the pertinent provisions herein stated.
- Severability: If any term or provision in these Terms is held to be either illegal or unenforceable, in whole or in part, under any enactment or rule of law, such term or provision or part shall to that extent be deemed not to form part of these Terms, but the validity and enforceability of the remainder of these Terms shall not be affected.
- Unenforceability: If any provision of these Terms or any word, phrase, clause, sentence, or other portion thereof should be held to be unenforceable or invalid for any reason, then provided that the essential consideration for entering into these Terms on the part of any Party is not unreasonably impaired, such provision or portion thereof shall be modified or deleted in such manner as to render these Terms as modified legal and enforceable to the maximum extent permitted under applicable laws.
- No Agency: Each party to these Terms is acting and shall act solely as an independent contractor. In no way is either Party to be construed as the agent, or to be acting as the agent, of the other party in any respect, notwithstanding any provision of this Agreement. The Parties expressly agree that nothing contained herein shall be deemed to create the legal relationship of agent and principal or employer-employee between PREMIUM CAR RENTALS and the user.
- No Waiver: No delay or omission by either Party hereto to exercise any right or power occurring upon any noncompliance or default by the other party with respect to any of the terms of these Terms shall impair any such right or power or be construed to be a waiver thereof. The terms and conditions of these Terms may be waived or amended only in writing or mutual agreement of the Parties. A waiver by either of the Parties hereto of any of the covenants, conditions, or agreements to be performed by the other shall not be construed to be a waiver of any succeeding breach thereof or of any covenant, condition, or agreement herein contained (whether or not the provision is similar).
- Notices: Any notice required or permitted to be given to PREMIUM CAR RENTALS hereunder shall be in writing and sent or transmitted by (i) registered or certified mail; (ii) hand-delivery; (iii) email; or (iv) internationally recognized courier service, provided its receipt is acknowledged and, dispatched or sent or transmitted to the address specified PREMIUM CAR RENTALS. All notice required to be given under these Terms shall be addressed to:

primercarrentalsvizag@gmail.com

We may change the Terms or modify any features of the Services at any time at our sole discretion. The most current version of the Terms can be viewed by clicking on the "Terms of Use" section of the website. If you continue to use the Services after changes are posted, you will be deemed to have accepted the change.

PRICING POLICIES

PREMIUM CAR RENTALS Bikes takes onus for being absolutely transparent with our riders. Mentioned below is a comprehensive list of pricing for certain scenarios after you have created your reservation.

Cancellation	<p>Cancellation made more than 6hrs before booking start: ₹100 Cancellation made within 6hrs of booking start: 50 % of Booking Fee Cancellation made within 2hrs of booking time: 75% of the Booking Fee Cancellation made after booking start: No Refund</p> <p>Note: (Cancellation refund will be done through the original payment method within 7- 10 working days)</p>
Reschedule before start	<p>Modifications made more than 6hrs before booking start: ₹500 Modifications made within 6-2 hrs of booking start: ₹500 or 10% of the booking (which so ever is greater) Modification made within 2-1 hrs of booking start: ₹1000 or 20% of the booking (which so ever is greater)</p>
Extension Charges	<p>Extension before start time: ₹500 extra plus the normal charges for the period extended Extension post start time: ₹2500 extra plus the normal charges for the period extended Please note that extension is subject to vehicle availability Extension charges should be paid fully in either cash or through online payment methods in order to extend the booking successfully.</p>
Shortening post start	No refunds would be provided in this case
Late Return	After one hour one day charge will be added
Extra km charges	No charge

Note :

- All refunds shall be made through the original payment mode within 7-10 working days

- PREMIUM CAR RENTALS Bikes reserves the right to charge a violation penalty on the rider
- Weekend (Sat-Sun) rates may vary based on availability

List of penalties that can be applicable if rider violate terms mentioned

Traffic and Parking violations	Full payment of fines + ₹5000 per 30 days late in payment
No Show	Bookings would stand cancelled if after 4 hours of booking start time the customer still doesn't show up. No refunds would be applicable
Overspeeding >= permissible limit for that segment	Initially two warnings, then charged at ₹ 2000 for overspeeding 3rd time. Beyond 3rd warning a Penalty of ₹500 is charged (over and above any government fines that may have been levied)
Key/Helmet not returned at end of reservation	Fined will be posed as per rates
Vehicle Damage	Insurance claim will only be taken in case the estimate is above INR 10,000/- In case of the repair estimate is more than INR 10,000 - the customer has to bear <ol style="list-style-type: none"> 1. The amount which is not covered under insurance claim 2. Rental amount for the number of days taken for repair <p>Entire claim amount has to be paid by the customer upfront. PREMIUM CAR RENTALS Bikes will refund the amount claimed under insurance to the customer, as when the claim process is completed.</p>
Towing and Impounding	No cost will be charged to customer if caused by vehicle failure & full cost to be charged to customer if caused by user negligence.
Helmet	One helmet is provided by PREMIUM CAR RENTALS Bikes. Pillion rider helmets are subject to availability.
GPS Holder	In case the GPS holder is missing or broken/damaged, a penalty of INR 2500 will be levied on the rider.
Petrol	PREMIUM CAR RENTALS Bikes does not provide fuel. The tariff mentioned is exclusive of fuel. PREMIUM CAR RENTALS Bikes provides one litre fuel while

	delivery of vehicle and expects the rider to return the same amount of fuel while returning the vehicle. In case there is excess fuel in the vehicle at the time of return, PREMIUM CAR RENTALS Bikes is not liable for any refunds for the same. In case there is shortage of fuel in the vehicle, the fuel charges as applicable have to be borne by the rider.
Operating Hours	All our hub stations are operational from 09:00 AM to 09:00 PM, all seven days a week. All pickup/return should be completed maximum before 09:00 PM. In case the rider fails to pickup/return the vehicle by 09:00PM, the pickup/return will take place on the next day and the applicable charges will be levied on the rider. No pickup/return request will be entertained post 09:00 PM.
Misconduct	Any misconduct with the station executive by the rider under the influence of alcohol or otherwise will result in cancellation of booking. The rider will not be liable to any refunds in such case.
Customer Care timings	08:00 AM to 12:00 AM

Exceptions

- In the event the rider is found to be under the influence of alcohol during a booking, the rider will be held liable for 100% of the vehicle damage bill as per the invoice received from the vehicle workshop
- The rider will be liable for 100% of the entire vehicle damage bill in the event that the vehicle workshop and/or insurance company deem the damage to be consequential in nature (this will be clearly stated in the accident report). Consequential damage occurs when the rider continues driving even after an external vehicle impact, thereby severely undermining the condition of the vehicle.
- In the event of a puncture to the Vehicle's tyres during such time the Vehicle is in the customer's possession (including change of tyre tube and similar), the customer shall be liable to repair the same, or pay the cost of repair to PREMIUM CAR RENTALS Bikes.

Responsibility for Payment:

1. Payments by riders shall be made with his/her credit card, debit card, E-wallets or cash. The rider is under obligation to ensure that the account from which the amounts are to be collected have sufficient funds or credit available to cover any charges. Rider is solely responsible for any associated bank or credit card charges or fees. Rider may be charged a processing fee for a declined credit or debit card payment.
2. In the event the rider defaults on any payments, PREMIUM CAR RENTALS Bikes is entitled to charge reminder fees and default interest in accordance with the provisions of the law. In addition, PREMIUM CAR RENTALS Bikes may utilize third parties to collect amounts owed to PREMIUM CAR RENTALS Bikes by a rider.

3. With all fees mentioned above, PREMIUM CAR RENTALS Bikes reserves the right to prohibit a rider from making a subsequent reservation until all outstanding fees in the rider's account have been paid in full. In the event a fee is incurred, riders will receive an invoice from PREMIUM CAR RENTALS Bikes that will have detailed payment instructions.

Collision or other incident:

1. Rider will be responsible for all towing and impounding charges associated with a collision.
2. Rider will be responsible for all towing and impounding charges caused by rider failure.
3. PREMIUM CAR RENTALS Bikes will be responsible for all towing and impounding charges caused by vehicle failure.
4. Rider will be responsible for all towing and impounding charges caused by rider failure.
5. Rider will be responsible for all applicable damages and costs, including those in excess of the applicable Damage Fee, arising from the rider's failure to comply with the terms of the Agreement and/or a violation of the law.
6. Riders are responsible for paying all tolls at the time they are due.

PRIVACY POLICIES

This privacy policy ("Privacy Policy") is subject to the terms of use of the website [www.PREMIUM CAR RENTALS.com] ("Website") and mobile application ("Application"), and comes into effect from the date and time a user ("user") registers with PREMIUM CAR RENTALS Bikes, and accepts the Terms of Use laid out therein. By using the Website/Application, or its Services, the user consents to collection, storage, and use of the personal information you provide (including any changes thereto as provided by the user) for any of the services that PREMIUM CAR RENTALS Bikes offers.

Our Privacy Policy sets out how PREMIUM CAR RENTALS Bikes ("PREMIUM CAR RENTALS Bikes/We/Our") collects, use, share and protect information provided in connection with PREMIUM CAR RENTALS Bikes services (collectively, the "Service(s)"), and your choices about the collection and use of your information.

1. COLLECTION OF PERSONAL INFORMATION

In the course of providing the Services to you, PREMIUM CAR RENTALS Bikes collects the following information:

- Personal information such as your username, password, e-mail address, phone number and address when you register for a PREMIUM CAR RENTALS Bikes account ("user information").
- We may automatically collect some information about your hardware devices when you access PREMIUM CAR RENTALS Bikes. For example, when you utilize our applications, we may collect your internet protocol ("IP") address and the type of mobile device you use and your geographic location. We also may collect information about your activity on PREMIUM CAR RENTALS Bikes, such as information about your account usage, as well as information about how you interact with the Website/Application. We may combine this automatically-gathered

information with other information, including personal information we have collected about you.

- Communications between you and PREMIUM CAR RENTALS Bikes.

2. STORAGE OF INFORMATION AND CONTENT

- We have implemented procedures to help protect the information that you provide to us. However, no method of transmitting or storing electronic data is ever completely secure, and we cannot guarantee that such information will never be accessed, used, or released in a manner that is inconsistent with this policy. We expressly disclaim any representation or warranty, whether express or implied, with respect to ensuring, guaranteeing, or otherwise offering any definitive promise of security in connection with your Information. **THE USER IS RESPONSIBLE FOR MAINTAINING THE SECRECY OF YOUR ACCOUNT INFORMATION AT ALL TIMES.**
- The user is solely responsible for maintaining confidentiality of the user's password and user identification. The user shall be solely responsible for all activities and transmission performed by the user through his user identification. PREMIUM CAR RENTALS Bikes assumes no responsibility or liability for their improper use of information relating to such usage of credit cards and/or debit cards by the user, whether online or off-line.

3. USE OF YOUR CONTENT

- In order to provide a personalised browsing experience, PREMIUM CAR RENTALS Bikes may collect information from the user, and the user agrees that PREMIUM CAR RENTALS Bikes may use such information to improve its marketing and promotional efforts, to analyse usage, improve the content of PREMIUM CAR RENTALS Bikes, product offerings, and to customise PREMIUM CAR RENTALS Bikes' content, layout, and services, in order to improve PREMIUM CAR RENTALS Bikes and better tailor it to meet the needs of the user.
- To extend this personalized experience, PREMIUM CAR RENTALS Bikes may track the IP address of a user's device and save certain user data on the user's device in the form of cookies. PREMIUM CAR RENTALS Bikes uses this data to deliver web pages to the user upon request, to customize the site to the interests of the user, to measure traffic within the Website/Application, and let advertisers know the geographic locations of the users. Such portion of the user data provided by a user to PREMIUM CAR RENTALS Bikes that may be personal or sensitive in nature, will not be provided to third parties without previous consent of the user concerned. user data of a general nature may however be revealed to external parties.
- We use or may use the data collected through cookies, log file, device identifiers, location data and clear gifs information to: (a) remember information so that you will not have to re-enter it during your visit or the next time you visit the site; (b) provide custom, personalized content and information, including advertising; (c) provide and

monitor the effectiveness of our Services; (d) monitor aggregate metrics such as total number of visitors, traffic, usage, and demographic patterns on our website and our Services; (e) diagnose or fix technology problems; and (f) otherwise to plan for and enhance our service.

- We use third-party analytics tools to help us measure traffic and usage trends for the Services. These tools collect information sent by your device or our Services, including the web pages you visit, add-ons, and other information that assists us in improving the Services. We collect and use this analytics information with analytics information from other users so that it cannot reasonably be used to identify any particular individual user.
- When you interact with our customer service representatives, we may also collect personal information, monitor and record phone calls, emails, or other communications between you, PREMIUM CAR RENTALS Bikes, and our customer service representatives or other employees or representatives.
- In order to facilitate communications between you, your friends, and other PREMIUM CAR RENTALS Bikes users.

4. SHARING YOUR CONTENT

- We may share user information and your information (including but not limited to, information from cookies, log files, device identifiers, location data, and usage data) with businesses that are legally part of the same group of companies that PREMIUM CAR RENTALS Bikes is part of, or that become part of that group (“Affiliates”). Affiliates may use this information to help provide, understand, and improve the Service (including by providing analytics) and Affiliates’ own services (including by providing you with better and more relevant experiences).
- We also may share your information as well as information from tools like cookies, log files, and device identifiers and location data, with third-party organizations that help us provide the Services to you. Our service providers will be given access to your information as is reasonably necessary to provide the Services under reasonable confidentiality terms.
- We may remove parts of data that can identify you and share anonymized data with other parties. We may also combine your information with other information in a way that it is no longer associated with you and share that aggregated information.
- PREMIUM CAR RENTALS Bikes may share sensitive personal information of a user with any third party without obtaining the prior consent of the user in the following limited circumstances:
- When it is requested or required by law or by any court or governmental agency or authority to disclose, for the purpose of verification of identity, or for the prevention, detection, investigation including cyber incidents, or for prosecution and punishment of offences. These disclosures are made in good faith and belief that such disclosure

is reasonably necessary for enforcing the Terms of Service, this Privacy Policy, or for complying with the applicable laws and regulations.

- PREMIUM CAR RENTALS Bikes proposes to share such information within its group companies and officers and employees of such group companies for the purpose of processing personal information on its behalf. PREMIUM CAR RENTALS Bikes also ensures that the recipients of such information agree to process such information based on our instructions and in compliance with this Privacy Policy and any other appropriate confidentiality and security measures.
 - Where it is deemed necessary, in good faith so as to protect the property of PREMIUM CAR RENTALS Bikes, its employees, vendors, contractors and sub-contractors.
 - With its employees, vendors, contractors, sub-contractors and other parties in order to provide the services to the user.
 - PREMIUM CAR RENTALS Bikes proposes to share such information within its group companies and officers and employees of such group companies for the purpose of processing personal information on its behalf. PREMIUM CAR RENTALS Bikes also ensures that the recipients of such information agree to process such information based on our instructions and in compliance with this Privacy Policy and any other appropriate confidentiality and security measures.
 - In the event of a sale of all or part of the business of PREMIUM CAR RENTALS Bikes, or a sale or transfer of assets, or merger or business transfer, or in the event of bankruptcy, Wolf Labs may share your personally identifying information to one or more third parties as part of such transaction.
5. In compliance with Information Technology Act, 2000 and rules made there under, the name and contact details of the Grievance Officer are provided below:

Tilak Gangadhar

Primer car rentals

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6. PREMIUM CAR RENTALS Bikes may change or amend this Privacy Policy from time to time to incorporate necessary future changes. PREMIUM CAR RENTALS Bikes use of user Information shall be in adherence with consistent with the provisions of the relevant privacy policy under which the information was collected, regardless of new or conflicting provisions in an updated Privacy Policy.

INSURANCE POLICIES

Travel Insurance Policy

1. The user is eligible to claim insurance only if he/she has opted for insurance coverage at the time of booking by completely paying the amount as displayed on the website.
2. For any damages incurred to an PREMIUM CAR RENTALS Bikes asset (the two-wheeler), the user will be held responsible for bearing all the charges up to INR 10,000.

3. For any damages incurred to an PREMIUM CAR RENTALS Bikes asset (the two-wheeler) amounting more than INR 10,000, the user is eligible to claim insurance to cover the charges that imply including the rental cost incurred during downtime period of the asset which is a time period otherwise utilized by another PREMIUM CAR RENTALS Bikes user.
4. PREMIUM CAR RENTALS Bikes is at full liberty to inspect its assets before proceeding to claim insurance and its decision will be considered legitimate under all circumstances.
5. For any PREMIUM CAR RENTALS Bikes user covered by travel insurance opted at the time of booking, he/she will be eligible to claim INR 2 Lakh under an unpredictable loss of life.
6. The pillion rider with the PREMIUM CAR RENTALS Bikes user will be insured for INR 1 Lakh only.
7. In case of a misfortunate incident involving a third party, he/she is covered under the insurance and will be eligible to claim an amount tentative to various factors such as lifestyle, tax returns, and rent etc.
8. PREMIUM CAR RENTALS Bikes assets (the two-wheeler) will be insured in totality. Any deficit amount outstanding at the end of claiming insurance and damage repairs will have to be completely borne by the user.